

Cardholder Name: _____

Card Number:

1. Dispute Reason/Elaboration

At the time of the transaction(s), please indicate status of card (Please check one):

- Card Lost Date card was lost: ___/___/___
- Card Stolen Date card was stolen: ___/___/___
- Card still in Accountholder's possession
- New or Reissue Card Never Received

If cardholder still in possession of card is counterfeit card use suspected? Yes No
 Issuer certifies Cardholder denies authorizing or participating in the disputed transaction.
 No one authorized to use this account signed for or participated in the transaction(s).

2. Transaction Information:

	Transaction Date	Merchant Name	Dollar Amount
1.	_____	_____	_____
2.	_____	_____	_____
3.	_____	_____	_____
4.	_____	_____	_____
5.	_____	_____	_____
6.	_____	_____	_____
7.	_____	_____	_____
8.	_____	_____	_____

CREDIT UNION USE ONLY:

Did the member make this purchase? Y N Were they charged an incorrect dollar amount? Y N

What was the member trying to buy? (Product, cost, merchant name) _____

Has the member ever used this ATM or merchant before? Y N

Was this from a free trial that they were later charged another, larger sum for? Y N

Does anyone have access to the member's card? Y N Who? _____

Did the member let someone else use their card? Y N Who? _____